

RETURN/ EXCHANGE FORM

Fill in the Form and follow the instructions.



I WANT: Money Reimbursement Product Exchange

CLIENT DATA

Name & Last Name: City:
State/ District: Street: Block No:
Appt No: Country: E-mail:

BANK DATA FOR THE REFUND OF FUNDS

Fill in the boxes below with the bank account number (IBAN) for the refund.

<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>	-	<input type="text"/>
----------------------	---	----------------------	---	----------------------	---	----------------------	---	----------------------	---	----------------------	---	----------------------

Account Holder's Name & Last Name:
Bank Name:

ATTENTION! For Romania - Bank account number (IBAN) consists of 24 characters, please check the accuracy of this number.

THE RETURNED PRODUCT » FEEDBACK FOR US

YOUR SATISFACTION IS OUR GOAL

At KLU® D•Sign Your Story we always plan for YOUR SATISFACTION and that is why we are looking to continuously improve ourselves. To do this - please give us your valuable feedback by filling in the product name (as it comes from the invoice), size, quantity, invoice series & number along with the reason (s) of return (select from the list below and enter the respective number (s) in the table).

Name of The Returned/ Exchanged Product	Size	Quantity (pairs)	Invoice Series & Number	Reason for Return/ Exchange (write down the number from the list below)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

List of reasons for Return/ Exchange

- ① Size too small ② Size too big ③ Tight / Narrow ④ Wide ⑤ Uncomfortable ⑥ Damaged
⑦ Order sent incorrectly ⑧ Another reason, please specify

HOW DO WE CHANGE THE PRODUCT?

Now the exchange works even faster! How do we do it? Please return us the ordered product and place a new order immediately. We reserve the product of your choice so that no one can buy it before you. Pay online by card or by bank transfer for the new order to get us moving and you will receive the new product faster.

HOW DO YOU RETURN THE PRODUCT?

Option 1: Access My Account / RETURN MANAGER. Choose the Order and then the products you want to return and follow the steps according to the algorithm of that section of Your Account.

Option 2: Fill in »Sign off» Scan OR Take a Photo of this Form » Send it by email to: contact@klushop.com. We will confirm by email the receipt of the return request and we will communicate to complete the entire process.

RETURN OF MONEY

After the package arrives in the KLUSHOP warehouse at the return address mentioned below and the return is verified and accepted, within the following 3-5 working days we will return the money.

IMPORTANT

The product you will return / exchange must not be worn, with traces of wear or damage. The product must be accompanied by all original undamaged labels, accessories and packaging. You will include the purchase invoice in the parcel together with the return / exchange form completed and signed and you will pack it appropriately so that it does not deteriorate during transportation (in an extra package, plastic bag or cardboard box). Products that do not comply with these return / exchange conditions will be rejected.

Return Address:

KLU DESIGN INTL SRL
Splaiul Independentei 202B
Sector 6, RO-060023
Bucuresti | ROMANIA

CUSTOMER Name & Last Name

Signature

